

CASE STUDY

EDUCATION

K-12

CUSTOM IMPLEMENTATION



Business Challenges

- Lack of staff to monitor 24/7/365
- Cost of incidents or change requests
- Costs of log collection appliance
- Budget constraints



Opportunities

- Log information monitoring as per compliance requirements
- Threat analysis
- Change control process tracked for auditing
- Updates applied to firewalls



Foresite Solutions

- Management of Fortinet firewalls
- ProVision security monitoring, alerting, and fully managed services
- Customized implementation
- Ongoing tuning

BACKGROUND

A school system purchasing new firewalls to improve security did not have the IT staff that would be required to log and monitor 24/7/365. They were also faced with the typical budgetary constraints of a K-12 school. In addition to their logging and monitoring needs, the school required a solution that would allow them to stay within their annual budget regardless of how many incidents or change requests they may have.

OUR OBJECTIVES

- Outsource monitoring to ensure 24/7/365 coverage while meeting budgetary constraints
- Implement a solution allowing for ongoing tuning, reporting, and change requests

OUR SOLUTION

- Fully managed service means Foresite provides full SLAs, monitoring, management, incident resolution, and change implementation. Foresite assigned a Technical Account Manager to review their reports with them, answer questions, and handle ongoing tuning; ensuring they will receive the maximum benefit from their investment in Foresite's MSSP solution.
- Functions of the co-managed service:
 - Security information event monitoring
 - ProVision Portal
 - Alerting & reporting
 - 24/7/365 analysis
 - Incident remediation
 - Change requests
 - System upgrades
 - Notification & escalation