



EDUCATION K-12 CASE STUDY

Foresite helps a K-12 school system with limited human resources and budgetary constraints monitor and manage their security .

INDUSTRY: EDUCATION

BUSINESS CHALLENGES

- Lack of staff to monitor 24/7/365
- Costs of incidents or change requests
- Costs of log collection appliance
- Budget constraints

FORESITE SOLUTIONS

- Management of Fortinet firewalls
- ProVision security monitoring, alerting, and fully managed services
- Customized implementation
- Ongoing tuning

OPPORTUNITIES

- Log information monitored as per compliance requirements to protect sensitive data
- Threat analysis
- Change control process tracked for auditing
- Updates applied to firewalls to address vulnerabilities as they are identified

BACKGROUND

A school system purchasing new firewalls to improve security did not have the IT staff that would be required to log and monitor 24/7/365. They were also faced with the typical budgetary constraints of a K-12 school. In addition to their logging and monitoring needs, the school required a solution that would allow them to stay within their annual budget regardless of how many incidents or change requests they may have.

OBJECTIVES

- Outsource monitoring to ensure 24/7/365 coverage while meeting budgetary constraints
- Implement a solution allowing for ongoing tuning, reporting, and change requests

SOLUTIONS

Fully managed service means that Foresite provides full SLAs, monitoring, management, incident resolution, and change implementation. Foresite assigned the school a Technical Account Manager to review their reports with them, answer questions, and handle ongoing tuning; ensuring they will receive the maximum benefit from their investment in Foresite's MSSP solution.

Functions of the Co-managed service;

- Security information event monitoring
- ProVision web customer portal
- Reporting and alerting
- 24/7/365 analysis
- Notification and escalation
- Incident remediation
- Change requests with change control/auditing
- System upgrades

ABOUT FORESITE

Foresite is a global service provider delivering a range of managed security and consulting solutions designed to help our clients meet their information security and compliance objectives. In the face of increasingly persistent cyber-threats, Foresite's solutions empower organizations with vigilance and expertise to proactively identify, respond to, and remediate cyber-attacks and breaches where they occur.

Our team of industry veterans work as an extension of our clients' staff providing peace of mind while securing their most important assets. For more information, visit us at <https://www.foresite.com> or contact us at info@foresite.com.